



Quality Policy Statement

The Reliance Industries, LLC Laboratory is
“Dedicated To Raising the Standards of Personal
Fall Protection Equipment”
by providing Ready Accessibility, both Regionally and Nationally,
for Impartial 3rd Party Testing & Performance Verification
Related to the ANSI Z359 Consensus Code of Standards.

Quality Objectives include:

Reliance Management is committed to the importance of meeting customer requirements, as well as, statutory and regulatory requirements, by following supporting procedures including technical procedures of the ANSI Z359 Code of Fall Protection and the Quality Management System of ISO 17025

Our Management is committed to:

- ✓ Assuring the quality of the test results
- ✓ Providing access to clients witnessing testing, where required
- ✓ Maintaining the confidentiality of records of testing and client information
- ✓ Exceeding the quality expectation & quality requirements of our internal and external clients through training of all personnel; observation of lab personnel proficiency; and auditing of laboratory processes & records
- ✓ Resolving corrective & preventable actions on a continuing review process
- ✓ Formally reviewing all measured matrixes and trending data quarterly
- ✓ Reporting nonconformance to procedures &/or processes immediately

A handwritten signature in black ink, appearing to read "W. Joe Shaw".

W. Joe Shaw – President

August 25, 2011
QM Revision Date